

CONTENTS

Introduction	3	KidzCare	24
Governor's Letter	4	Driver Education	26
Chairman's Message	5	Nations of Origin	28
Board Members	6	Blue Light	30
CEO's Report	10	Aligned Culture	32
Commander's Report	11	Volunteers	34
Police Case Studies	13	People and Achievements	35
Effective, Sustainable Club Operations	s 16	Facilities and Infrastructure	38
Club Activities	17	Community Branding	
Boxing Academy	18	and Member Engagement	40
Gymnastics Academy	20	Enduring Charitable Engagement	44
Blue Star	22	Partners	50
Youth Representatives' Report	23	Financials	52

INTRODUCTION

In 2017, PCYC NSW celebrated 80 years of dedicated service to the young people and communities of NSW.

This milestone year was marked by new club openings, membership approaching 110,000 and special celebrations.

From the opening by Police Commissioner William MacKay of the first Police Rotary Boys' Club in a disused police lockup in Woolloomooloo on April 1 1937 to today, the bedrock of PCYC – the fundamental principles on which we are based – has been the nurturing of respect, commitment, resilience, integrity and citizenship.

We aim to get young people active in life, develop their skills, character and leadership and reduce and prevent crime by, and against, young people.

We provide a safe environment for youth with programs and activities which reduce youth crime and engage youth in the community on their own terms and in an ethical and environmentally and commercially sustainable way with dedicated and motivated staff and volunteers.

PCYC is a company, limited by guarantee, which operates under the control of a board of directors. The board sets key policies and appoints the CEO to provide operational and management control. PCYC works in partnership with the Youth Command of the NSW Police Force and supports the work of its police youth case managers.

Our work includes more than 100 activities and sports with many champions now and in the past, our programs for learner drivers and traffic offenders which make us the largest provider of driver education programs in NSW, developing the leaders of tomorrow through our Blue Star programs and intervention and positive alternatives for young offenders or those at risk of offending.

For 80 years, following initiatives of Police Commissioner William J MacKay and the Rotary Club of Sydney, PCYC has been empowering young people to be their best and will continue to do so.



GOVERNOR'S LETTER



Message from

His Excellency General The Honourable David Hurley AC DSC (Ret'd) Governor of New South Wales

As Patron, I am delighted to have this opportunity to thank Police Citizens Youth Clubs (PCYC) NSW on your valuable, integral and significant role in the community of New South Wales.

PCYC has been a large part of our history and I was privileged to join you for the 'Make a Difference' 80th Anniversary Gala Dinner on the 10th November 2017.

In bringing young people and the community together in friendship, in sport and in guided activities across all areas of our State, PCYC makes an outstanding contribution to our diverse and multicultural community. Most recently, I was honoured to meet the Savannah Pride participants at Blacktown PCYC in December 2017. This is a fine example of how local communities can work together for the benefit of our young people.

The opening of new PCYC Clubs has also been an important part of our year, with the opening of clubs at Hornsby/Ku-ring-gai and the Northern Beaches.

The 2017 Nation of Origins Tournament at Raymond Terrace was, as always, a highlight and, on this occasion, I was represented by the Lieutenant Governor, The Honourable TF Bathurst AC, who spoke very highly of the event and of the young participants representing the Aboriginal Nations across New South Wales.

Linda and I also enjoyed the opportunity to participate in sporting activities during a visit to PCYC Cessnock in June and to attend the Michael Hughes Foundation/PCYC Fundraising Dinner at Old Government House in April to support the purchase of life-saving defibrillators for PCYC Clubs across New South Wales.

I would like to take this opportunity to thank PCYC NSW, Youth Command personnel, volunteers and your dedicated supporters for your continuing commitment to the mission of PCYC and to empowering our young people.

Congratulations on making a difference to the lives of young people in New South Wales

General The Hopourable David Hurley AC DSC (Ret'd)

Governor of New South Wales

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CHAIRMAN'S MESSAGE



It is an honour to be chairman of this iconic organisation and it is with great pleasure that I present the 2017 annual report for PCYC NSW Ltd in its 80th year.

PCYC celebrated its official 80th birthday in April 2017 with a public celebration in Sydney's Martin Place hosted by our first club, PCYC City of Sydney. PCYC was then featured on the April 18 edition of the *Sunrise* program showcasing the unique Police and PCYC partnerships to a national audience.

Importantly, the 80th anniversary PCYC NSW state conference in June marked the launch of the 2017 – 2022 *Empowering Young People* strategic plan and Theory of Change. The strategic plan has been well received and provides the roadmap to achieve our aspiration to be Australia's pre-eminent youth organisation. The Theory of Change has been a catalyst for alignment and recognises the profound legacy of NSW Police working with the community to underpin the rationale to guide PCYC to its 2022 objectives.

The appointment of the NSW Police Commissioner Michael Fuller, APM further highlighted the relevance of PCYC with his clear strategy for youth and crime prevention complementing the 2022 vision and mission. Commissioner Fuller's commitment was reinforced with the appointment of Assistant Commissioner Joe Cassar, APM as the head of Capability, Performance and Youth Command, reporting directly to the Commissioner and responsible for youth and crime prevention.

Coinciding with the launch of the strategic plan we welcomed new members to the PCYC Board and farewelled long-serving board members Errol Whiteley, Paul MacMillan, Diane Scobie and Kim Schaefer whose dedication and service to PCYC was exemplary and greatly appreciated. The end of their tenure enabled us to attract new leaders to the PCYC board and we welcomed AC Joe Cassar, Judge Peter Johnstone, Ms Erin Flaherty, Mr Ben Shields, Mr Michael Hope and PCYC presidents Dot Hennessy and Peter Kirkwood. Joshua Parkes left his board position and now chairs our new youth committee which is a critical part of our youth strategy. We welcome their contribution and commitment to PCYC.

An incredibly full and productive year was appropriately culminated by the Make a Difference gala dinner, the highlight of which was the moving speech by lesha Gundy-Clark from PCYC Taree. lesha's resilience, leadership and commitment clearly demonstrated the great worth of PCYC and why we do the work we do – an inspirational young indigenous woman who represents all that is good about PCYC, NSW Police and our work with the community.

On behalf of the PCYC NSW board, I would like to thank and recognise the contribution of our management team and staff, Police, volunteers and members who give so much to achieve our vision and mission in 2017. I would like recognise the contribution of the departing Commander David Scrimgeour, who served the PCYC Youth Command and NSW Police partnership with distinction and welcome Superintendent Dave Roptell who is the well-credentialed commander of the newly formed Youth and Crime Prevention Command.

I would also like to acknowledge the generous support of government, business, community sponsors and thousands of donors who contribute to make PCYC NSW Australia's pre-eminent youth organisation to empower young people to reach their potential.

Yours in empowering young people

Alex Harvey

Chairman, PCYC NSW Ltd

BOARD MEMBERS

Chairman

ALEX HARVEY

Alex Harvey is the chief financial officer of Macquarie Group. He is also the executive chairman of Macquarie Group in Asia.

Before being appointed CFO, Alex was the global head of the principal transaction group in Macquarie Capital and a member of Macquarie Capital's management committee.

Alex was the first chief executive officer of Macquarie's operations in Asia where he was responsible for a business with more than 3400 staff across 14 locations.

Alex has more than 20 years' experience in the financial services industry across Australia, Asia, Europe and the US.

In August 2015, Alex was appointed chairman of the Police Citizens Youth Clubs NSW board. He is also a board member of High Resolves.

Alex holds a master of commerce and bachelor of economics from Sydney University and is a member of the Institute of Chartered Accountants.

Director

ASSISTANT COMMISSIONER JOE CASSAR, APM (from July 2017)

Joe joined the NSW Police Force in December 1987 and performed general duties policing in the regional command of Goulburn, before transferring to Port Kembla in 1989.

In 1992 Joe was designated as a detective and worked in both local criminal investigations and specialist criminal investigations, including the drug squad, child abuse and homicide squad, was appointed detective sergeant in 2000 at the Lake Illawarra local area command, returned to the homicide and serial violent crime agency in 2002 and was promoted to detective inspector, crime manager – Eastern Beaches LAC in 2005.

In 2008 Joe set up the NSW Police Force Alcohol Licensing Enforcement Command, which proved to be a primary contributor to changing alcohol-related culture and alcohol service attitudes within NSW and was promoted to superintendent in 2010 where he commanded the Cabramatta, Shoalhaven and Wollongong local area commands.

On July 30 2017 Joe was promoted to Assistant Commissioner, of the newly created Capability, Performance and Youth Command.

Joe has completed a bachelor of policing (investigation), graduate diploma (investigations management)

and the NSW Police Force strategic leadership development program.

Director

IKE ELLIS, OAM APM

Ike retired from the NSW Police Force in 2000 at the rank of assistant commissioner and then as the director of safety and security for the Department of Education and Training in 2006.

He was responsible for the project development of the NSW police youth policy statement and for the introduction and training of youth liaison officers for the NSW Police Force. Ike was the chairman of the youth issues working party responsible for the implementation of the Young Offenders Act.

He was awarded the Australian Police Medal in the 1997 Australia Day honours list and was awarded the Police Commissioner's Olympic commendation and citation, in addition to the Deputy Commissioner's commendation for youth issues and the Defence Force medallion for Operation Gold Sydney Olympics. Ike has also held ministerial appointments to the juvenile justice advisory council, is a life governor of PCYC and is the ministerial appointment to the board of directors of PCYC NSW.

Director

JAMES DACK

James grew up in the Woolloomooloo area in a department of housing home with his mother and two siblings. He has been involved in PCYC in various roles for more than 40 years – as a teenager being an active member of the historic Woolloomooloo PCYC and later a committee member, vice-president, life governor and president.

James began his working life as a porter at St Vincent's Hospital. After five years of hard work he was promoted through various roles to eventually become payroll manager of more than 2500 staff. He was later approached by the Department of Health to run the NSW public hospital payroll system.

After nine years working in the health sector James became a founding member of one of the largest and most successful real estate agencies in Australia. He left the real estate industry in 2014 to start his own private investment company to give more time to work in the community, which brings him great satisfaction. His vast business and real estate experience is helping guide PCYC into the future so that it will remain relevant and strong, both financially and in its core youth membership.

Director

ERIN FLAHERTY (from July 2017)

Erin's business career has spanned 30 years in the private and government sectors. She began practice as a lawyer in Western Australia, specialising in resources and finance and then, after moving to Sydney in 1985, major project delivery and the infrastructure sector.

She was a senior associate with the international law firm Baker & McKenzie before joining Bridge Oil Limited as in-house counsel and subsequently executive director. She was deputy CEO at Reliance Rail before joining Infrastructure NSW in 2012 with responsibility for the transport, social and cultural sectors, advising on strategic directions and key objectives for the NSW government in those sectors.

In 2015 she was appointed to the advisory board for the Sydney Metro Rail project and continues in that role as the Infrastructure NSW nominee.

In 2016 Erin was appointed by the Commonwealth Minister for Finance as a guardian of the Future Fund, Australia's sovereign wealth fund.

Erin is also a board member of the Australian Youth Orchestra and chairs the orchestra's development committee.

In addition to these board roles, Erin is the national chair of the professional scholarship selection committee for the Australian American Fulbright Commission and a past board member.

Director

MICHAEL HOPE (from July 2017)

A self-described "country boy from western NSW", Michael Hope grew up in Cowra and Young learning about the trials and tribulations of business ownership from his parents. As dux of Young High School, Michael had the opportunity to go to Sydney University where he studied pharmacy.

By age 29 he owned six pharmacies before being struck down with reactive arthritis, a stress-related autoimmune disease, prompting a "vine change", where Michael and wife Karen moved to the Hunter Valley in search of a more relaxed lifestyle.

Michael began his career in the wine industry in 1994, growing grapes in his vineyard at Broke. Twelve years and three sons later, Michael had the opportunity to purchase the iconic Rothbury Estate site in Pokolbin.

Renamed Hope Estate, a car park and vineyard were converted into one of the country's largest outdoor amphitheatres, catering to a remarkable 20,000-person capacity.

Always up for a challenge, in 2014, Hope Brewhouse started brewing its now multi-award-winning craft beer.

Director

PETER JOHNSTONE (from July 2017)

Peter is the president of the Children's Court of NSW, a position he has held since 2012. The Children's Court is comprised of the president and 13 specialist children's magistrates and 10 children's registrars located at Parramatta, Surry Hills, Lismore, Broadmeadow, Wyong, Port Kembla and Campbelltown. Its jurisdiction consists of the care and protection of children and young persons, and youth crime (ages 10 to 18) across NSW.

Previously, Peter worked for 35 years at the national law firm Blake Dawson Waldron (now known as Ashurst), predominantly in the insurance and litigation fields. Prior to his appointment as a district court judge in 2006, he served as the firm's national chief operating partner from 2002.

Peter is dedicated to the welfare of children in NSW, with particular interest in assisting disadvantaged families, early intervention, diversion and the rehabilitation of children and young people.

Director

BEN SHIELDS (from July 2017)

Ben is managing partner of Alchemy Growth Partners, a boutique advisory firm. He has 25 years of corporate strategy, strategy execution and transformation experience.

In his corporate career and as a consultant, Ben has worked throughout Asia (China, Singapore, Hong Kong, Indonesia, Korea and Japan), the US and the UK, specialising in growth strategy, mergers and acquisitions strategy, commercial and operational due diligence, strategy execution and organisational transformation.

Prior to joining Alchemy Growth as managing partner, Ben was a partner at Deloitte Consulting for 16 years and leader of the Australian Growth Practice and of Deloitte Ventures.

Ben holds a bachelor of business from Edith Cowan University and a masters of business administration (international finance) from the University of Western Australia.

Director

SAMANTHA DAVIS

Samantha is a technology professional currently working with the National Broadband Network to transform its business. She holds a master of management (international business). She has been involved with PCYC Hornsby/ Ku-ring-gai for more than 15 years as a volunteer, including being on the advisory committee, coaching martial arts and fundraising. She has represented PCYC NSW in a number of capacities, including internationally at the One Young World conference. She was appointed to the board of PCYC NSW in 2012.

Director

DOT HENNESSY, OAM (from July 2017)

Dot is a vocational education trainer/facilitator of more than 40 years' experience with a major training focus on business skills, the waste industry and support services.

She served for 32 years in NSW TAFE as a part-time teacher, teacher, head teacher, college principal and head of faculty and received recognition from the Premier of NSW for 40 years' meritorious service to the NSW government.

Dot was the regional manager to Training Services NSW, managing the competitive training market, registration of apprentices and trainees, training services for the Illawarra region and, on retirement, began her own business training consultancy – Choices & Challenges Pty Ltd, continuing to provide VET training, facilitation and project management services across a broad range of industries and organisations.

A passionate Rotarian, Dot is also the president of the PCYC Wollongong management committee.

Director

PETER KIRKWOOD (from July 2017)

Peter is the director of a high technology electronics company that specialises in satellite communications ground station equipment, high power microwave radar, electronic warfare, diagnostic x-ray and other technologies.

He has enjoyed a long association with PCYC (Burwood, North Sydney and Hornsby) through boxing, karate and basketball. After joining Rotary in 1999, he initiated a Rotary project, CommUnity Connections, to focus on the needs of youth and people with disability in the Sydney upper north shore region with PCYC Hornsby/Ku-ring-gai included in the Rotary partnership. To further the Rotary relationship with PCYC, he joined the PCYC Hornsby/Ku-ring-gai advisory committee in 2000 and was elected president in 2002, a position he still holds.

Peter is a Justice of the Peace, Rotary Paul Harris Fellow, PCYC life governor (club) and has received a Government of NSW Premier's community service award.

Director

DEPUTY COMMISSIONER JEFFREY LOY, APM (to June 2017)

Director

ERROL WHITELEY (to June 2017)

Director

PAUL MACMILLAN (to June 2017)

Director

DIANE SCOBIE (to June 2017)

Director

KIM SCHAEFER (to June 2017)

Director

JOSH PARK (to June 2017)





CEO'S REPORT



It is a privilege to be CEO of PCYC NSW, working with the NSW Police Force and the community to empower young people to reach their potential. In presenting this 2017 annual report, I would like to recognise and thank the executive leadership team, the PCYC team, NSW Police, volunteers and the community of PCYC for their commitment, resilience and support, which made our 80th year a time of significance and celebration.

2017 was punctuated by a number of significant events, which contributed to a memorable year for mission and business achievement highlighted by:

- The 80th birthday celebration in Martin Place which was adorned with PCYC 80th commemoration banners;
- A PCYC Auburn showcase was televised nationally on the channel 7 Sunrise program;
- The launch of the PCYC strategy Empowering
 Young People 2017-2022 which sets the strategy and
 key objectives to achieve our vision to be Australia's
 pre-eminent youth organisation. The Theory of
 Change provides the rationale, purpose and impetus
 to achieve our vision and mission objectives;
- The appointment of the NSW Police Commissioner Michael Fuller, APM who made youth and crime prevention a priority for his tenure. The Commissioner subsequently appointed Assistant Commissioner Joe Cassar as a direct report and Commander of Capability, Performance and Youth Command;

- A benchmark state conference which was recognised for its content and launch of the 2017-22 strategy;
- The establishment of a landmark partnership with Police Bank where practical and financial support will cement the relationship between the two major community/police organisations;
- Opening of two new clubs at Northern Beaches and Hornsby/Ku-ring-gai;
- An 18 per cent increase in memberships;
- Record attendance at Blue Star camps and Raw Challenge;
- Project Booyah engaging 80 at-risk youth and successfully transitioning more than 90 per cent of graduates to employment or education;
- The completion of the rollout of defibrillators to all clubs;
- The re-engagement of Rotary across our network; and
- The successful conduct of the first Make a
 Difference gala dinner which showcased the talent
 of our youth from Taree and Blacktown, including
 the moving speech by lesha which emphasised the
 impact PCYC has on empowering young people.

By any measure, the 80th year was a great success and I am extremely proud of the way the PCYC team and the NSW Police Youth Command came together throughout the year to continue the profound legacy of Police and the community in getting young people active in life since 1937.

In closing, I would like to recognise the contribution of the outgoing Commander of Youth Command Superintendent David Scrimgeour whose passion for youth and our mission knew no bounds. I also recognise the long-term contribution of Chief Inspector Colin Moore whose legacy will be long remembered in establishing the Blue Heeler program in partnership with Police Legacy. I welcome the new Commander Superintendent Dave Roptell, whose energy and vision for the new command will be supported by two additional inspectors under the new structure.

2017 and the *Empowering Young People* strategy has set a great platform for continued success and I look forward with anticipation to making 2018 even better in pursuit of our mission and vision to be Australia's pre-eminent youth organisation.

COMMANDER'S REPORT



In 2017 we greeted a new Commissioner of Police Commissioner Michael Fuller, APM who has openly declared a significant interest in youth and crime prevention.

He has appointed an Assistant Commissioner Joe Cassar for Capability, Performance and Youth Command. This position is unique as Assistant Commissioner Cassar will report directly to the Commissioner on these highpriority strategies.

During 2018, a new structure will be implemented for the Youth Command with a new commander and three inspector positions. This will allow for greater quality assurance and strategic planning around the role of youth case managers, school liaison police and youth liaison officers.

It is anticipated that this will result in a significant focusing of local police in the youth and crime prevention area to support Youth Command and PCYC.

It will also allow more substantial programs to be run across the state.

We anticipate it will allow us to expand programs such as Project Reboot, which is conducted in partnership with PCYC and the Australian Army out of the Kapooka military area at Wagga Wagga, as well as the Booyah program which involves PCYC in vocational training for our youth at risk and getting them into employment.

2017 was a year when Youth Command continued to research and develop its practices. The preliminary research has now been delivered by Dr Garner Clancey of the University of Sydney on the impact of police case management.

This highlighted a number of areas of focus for Youth Command, including that we are working with the right cohort of young offenders, how long we work with the young offenders, the structure of case management, the structure of programs, the balance of focus and adequate data recording.

Many of these issues were already understood and much of this past year has been focused on addressing these findings, including the restructuring of case management into modules based on identified best practice, the PENN targeted programing planning and evaluation data base has been reviewed and we are seeking replacement to ensure more detailed data capturing and a tool box of best practice programs are being captured.

All 120 case managers were trained in 2017 in the mandatory core modules which address personal development and offending behaviour. Another four optional modules have been created for the youth that are at risk of domestic violence, road and traffic offending, alcohol and drugs and anger management and another module on cybercrime is still under development.

Two additional officers joined the youth command this year with the opening of a new PCYC at Northern Beaches. Significant building replacement or refurbishment has occurred at a number of clubs, which improves the functionality for police and the young people they case manage.

As this is my last year as Commander of Youth Command I would like to take this opportunity to publicly thank PCYC, the CEO Dominic Teakle, its board, staff, volunteers and members, along with all the staff of Youth Command, for their support over the past five years.

It has been a privilege to serve with such a great organisation which, in its 80th year, continues to demonstrate its relevance and capacity as a powerful force for the empowerment of young people in NSW.

POLICE CASE STUDIES

The UPSIDE program by program excellence award winner, PCYC Sutherland youth case manager Senior Constable Bernadette Andrikis.

The UPSIDE program was a unique program written with an awareness of the criminogenic needs of the group and involved a mental health component each week and an activity of gratitude and giving back to the community.

The program was born from a need to address an increase in stealing and trespass offences at Westfield Miranda in Sydney's south east by young female offenders from various schools who regularly truanted and committed transport offences.

The program had a multiagency approach with weekly sessions being run by police youth case managers and attended by youth workers, Westfield security and centre management staff, youth and home school liaison officers and police traffic command officers.

Weekly crime prevention sessions covering alcohol, social media, stealing and trespassing and the Young

Offenders Act. Mental health sessions included personality types, a TAFE career suitability assessment, headspace "wise mind" session, meditation, yoga and risk consequences sessions.

Participants were also involved in a gratitude day where girls were asked to give back to those less fortunate. This activity took girls outside their comfort zone and their local area to PCYC Mt Druitt to think beyond themselves.

Physical activities included circuits, boxing and yoga, weekly nutrition sessions involved the girls cooking lunch each week with a weekly focused nutrition message and participants completed a TAFE-accredited barista certificate.

The UPSIDE program resulted in an 80 per cent decrease in all offences, improved school attendance and positive relationships develop between the young people, Westfield security staff and local traffic command officers.

As a result, the girls' bans from Westfield Miranda were lifted, many continued case management with our police and they received TAFE entry credentials and barista certificate as a pathway into part-time work.



The Kidd's Say No program by program excellence award finalist, PCYC Belmore youth case manager Senior Constable Danny Kidd.

A Campsie local area command meeting identified that there was a significant increase in domestic violence and mental health incidents involving youth.

The youths in the local area were said to be either offenders or victims of domestic violence, and the types of incidents in which they were involved included assaults and verbal arguments, which has an effect on their mental health.

Educating the youth on all aspects of domestic violence and mental health was seen to be pivotal, as this was lacking in the community.

The objectives for this program included:

- · build confidence and increase communication skills;
- achieve a better understanding by young people of police and their roles, and feel comfortable around police;
- raise awareness and educate young people on domestic violence with participation in activities;
- have the young people to show leadership and continue to promote white ribbon day after the program had finished;
- reduce each program participant's involvement in the crime categories; and

 increase attendance by participants to PCYC and or police case management.

Staff at a local high school selected known and potential victims of domestic violence, as well as role models and encouraged them to attend the program. Key partners included the White Ribbon organisation, survivors of domestic violence, school and youth liaison police, media personalities and White Ribbon ambassadors, sporting organisations and local clubs and drug and alcohol advisors.

Across two school terms, 34 year 9 and 10 boys from diverse cultures attended weekly sessions.

At the commencement of the program, many of the participating youth were quiet and lacked confidence when asked to speak in front of the class.

As the program progressed, all participants exhibited an increasing confidence when speaking in front of the class and to presenters, demonstrating that their communications skills had also developed.

Due to cultural barriers and personal experiences, many of the students appeared shy and intimidated, when first introduced to the Police.

By graduation day all participants were extremely comfortable around police, wanting to take photos with the officers and asking about visiting PCYC Belmore.

Following the program, each participant demonstrated their leadership skills in becoming an ambassador for their high school by promoting and supporting the upcoming White Ribbon Day march.



The Guard 4 Life program by program excellence award finalist, PCYC Glebe youth case manager Senior Constable Corey Williams.

The program was based around a training program to help young people with troubled backgrounds get involved in a community activity and turn their lives around, by providing a pathway for them to complete their bronze medallion.

Funded through a state government grant and by local organisations, the program was developed using the expertise of the 'Bondi Rescue' lifeguards as mentors and trainers.

The program had three components:

- fitness 12 to 17-year-old boys and girls in a structured program, teaching them first aid, swimming techniques, lifesaving skills, fitness, discipline and teamwork;
- nutrition healthy options were provided during

- and after the training sessions, including breakfast and electrolytes; and
- education during the program, education modules were also presented by police on bullying, anger management, alcohol, schooling, relationships and policing.

The five boys and three girls participating completed the program with all successfully passing their bronze medallion component.

Of those, six were case-managed young offenders, who displayed a considerable improvement in their re-engagement in life, enthusiasm, motivation and a positive outlook. One went on to an apprenticeship and another was selected as a candidate for a Bondi lifeguard traineeship.

The youths involved in this program learnt the importance of respectful behaviour and benefited both physically and mentally and it gave the young people the opportunity to develop a positive relationship in a safe, positive and disciplined environment.





EFFECTIVE, SUSTAINABLE CLUB OPERATIONS

PCYC NSW celebrated its 80th birthday and, with a network of 64 clubs and more than 100,000 members, there are exciting times ahead as we are still growing.

With a strong focus on safety, having fun and embracing community diversity, PCYC is the best destination for young people to participate in active, community, cultural programs and activities.

We want our clubs to be unique and aligned to their local community needs. To support clubs, we have developed exciting programs and activities for clubs to select from, tailoring to what their community wants and sustainable by their local PCYC.

SAFETY

The protection of our members, community, staff and police, particularly those under 18, is of utmost importance and safety is always front of mind in everything we do. Our extensive screening of all PCYC staff and volunteers, ensures they must pass a police and (if 18 or older) a working with children check before they are allowed to enter a club. In addition to this, venue users and their staff and volunteers, contractors and any anyone else involved in activities with children must also pass working with children and police checks.

OUR TEAM

We have an amazing team, which has grown to more than 600 statewide, strongly supported by a network of more than 1500 volunteers and NSW Police Force officers.

In addition to running clubs activities, our teams are an active and integral part of their communities, helping and supporting local events throughout the year.

NEW CLUBS

We had two new clubs join our network in 2017.

Northern Beaches (Dee Why): April 2017

A strong partnership between Northern Beaches Council, club staff and PCYC properties team helped deliver this amazing facility. Northern Beaches continues to go from strength to strength, with more an 700 local youth participants in the Christmas holiday activities program.

Hornsby/Ku-ring-gai: September 2017

An amazing facility purpose-built for the local community. Combined with two full sport courts, gymnastics area, multiple multipurpose rooms, state-of-the-art gym and an inviting cafe, Club Hornsby/Ku-ringgai is simply amazing.

ACHIEVEMENTS

2017 was a year of positive change, building solid foundations for future growth. Our team has delivered some amazing achievements in 2017 such as:

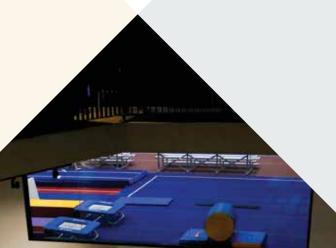
- successfully opened two new clubs;
- successfully refurbished four existing clubs at Parramatta, Penrith, Umina Beach and Maitland; and
- successfully changed club operations leadership structure to improve support to clubs and capitalise on opportunities for organisational growth.

LOOKING FORWARD TO 2018

After a successful 2017 the club operation team continues to build momentum into 2018. Our key focuses for 2018 are:

- · our people: building the talent from within;
- · our customer: creating memorable experiences;
- our partnerships: police, members and community; and
- sustainability: compliance and financial outcomes.

Our team is energised and excited by the opportunities in 2018 to live our mission and establish PCYC as the pre-eminent youth organisation in Australia.



CLUB ACTIVITIES

Our activities revenue grew by 17 per cent on the previous year and, with some targeted investment, our aim is to exceed that growth in 2018.

OUR ACTIVITIES

We continue to expand our activity base, concentrating on delivering the best value activities and programs in the local community:

- · modern equipment and facilities;
- inspired and engaging coaches/instructors to deliver the activity; and
- · introduce new and innovative activities.

Our key focuses for 2018 are:

- increase gym membership;
- expand gymnastics;
- increase participation of existing activities; and
- build relationships with affiliated sporting bodies. best practice programs; PCYC ANNUAL REPORT 2017 | 17

BOXING ACADEMY

The 80th anniversary for PCYC proved to be a busy year for PCYC boxing and all of our club boxing programs. With our biggest year of inter-club boxing tournaments, our highest number of state and national representatives and a trip to England for the academy squad, the year didn't disappoint.

PCYC boxing was off to an early start, with a PCYC academy team of eight boxers selected to tour England in January. The team included boxers from PCYC Sutherland (Jarrod Kosorukow, Sam Goodman, Jared El Hassan and Josh Fitzpatrick), PCYC Blacktown (Koen Mazoudier), PCYC Muswellbrook (Jack Newman) and PCYC Umina Beach (Thomas Deakin and Jason Fawcett).

The tour included two weeks of intense training and sparring in the best gyms in England, while being based out of Manchester. The team spent a day at the prestigious GB program in Sheffield, the home of Olympic boxing in Great Britain, where Sam Goodman and Koen Mazoudier sparred against Commonwealth and Olympic representatives from England.

Our whole squad was outstanding in their efforts, matching the very best boxers in England in a testing schedule, and again cementing a great reputation PCYC earned in a similar tour in 2013.

PCYC clubs hosted and ran 14 tournaments throughout 2017, with some amazing young talent emerging and developing through the statewide competitions. Eastern Suburbs, Glebe, Lithgow, Lake Macquarie and Bankstown PCYCs held their first boxing tournaments in many years with great crowds and great contests. Southern Highlands did a brilliant job hosting its own tournament, as well as a NSW selection event. PCYC Blacktown was extremely busy, running its own tournament, as well as hosting a NSW Boxing event and the inaugural King of the Ring tournament.

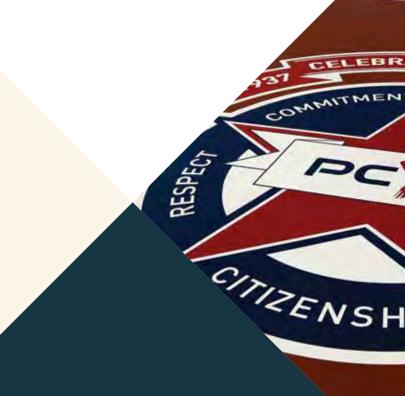
PCYC Sutherland continued to grow and develop as a club, with two of its superstars Sam Goodman and Josh Fitzpatrick representing Australia with distinction in 2017. Both Sam and Josh have been academy members since its inception, and have become leaders among the group. Sam Goodman was able to win his first senior Australian championships and then dominate a hot field in the bantamweight division at the Oceania Championships, with an eye-catching performance in the final.

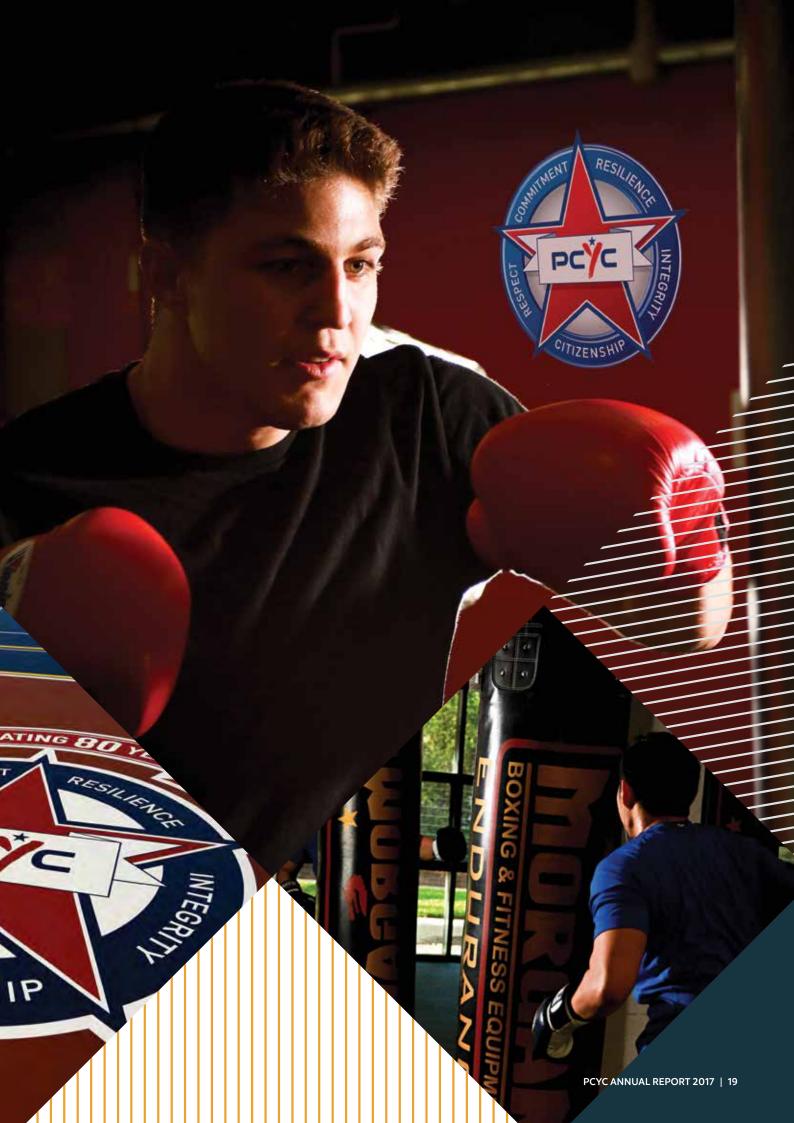
Josh Fitzpatrick, brimming with confidence after a great 12 months of performances and representing Australia at the 2016 junior world championships, secured selection in the 2017 Youth Commonwealth Games with a near perfect display at trials. Josh, who is trained by his father Sean out of PCYC Sutherland, fought brilliantly to secure a place in the lightweight final of the Youth Commonwealth Games but had to settle for silver after a close loss to his highly fancied English opponent.

PCYC boxing also ran its inaugural King of the Ring tournament, hosted by PCYC Blacktown. The tournament was open to all clubs from around Australia, with boxers competing to win a PCYC championship ring, designed like the NRL Rings, with PCYC logos prominently featured in the moulding of the rings. With more than 100 boxers competing hard to be the inaugural King of the Ring, the quality of competition was outstanding, with Joe Taylor (PCYC Umina Beach) and Sam Goodman (PCYC Sutherland) in great form.

PCYC Umina Beach secured its very first Commonwealth Games representative, with Anja Stridsman winning selection after an incredible performance at the Commonwealth Games trials. She won best boxer of the tournament, with three decisive victories against the best in the country.

Anja's convincing performance was despite taking a torn ACL into the tournament, an injury sustained only two months earlier wearing the green and gold in a Polish tournament. Severely limited in training and during the tournament by the injury, she showed remarkable resolve to qualify to represent her country and PCYC on home soil at the Gold Coast Commonwealth Games in 2018.





GYMNASTICS ACADEMY

There was significant growth in gymnastics in 2017 across a network of 30 clubs delivering programs to more than 8000 young people in the community.

The number of registered gymnasts within our clubs increased by almost 40 per cent during the year, and this can be attributed to a focus on new clubs and programs, as well as training for new and existing coaching staff.

During the year, PCYC opened five new gymnastics clubs in key locations: Bulli, Campbelltown, Gunnedah, Hornsby and Wellington, and these clubs accounted for almost half of this growth.

NEW CLUBS

Bulli and Campbelltown

Both clubs were hosting external gymnastics clubs within their facilities in previous years, and saw those operators cease operations towards the end of 2016. In order to ensure that community members were still able to join in fun and safe gymnastics activities, work began to set up new clubs in both locations.

The development of this program has been well supported by the local community with both clubs recording more than 350 gymnasts each by year's end.

Hornsby

With the official opening of the new PCYC at Hornsby in 2017, so too opened a new PCYC gymnastics facility. While small in space, interest in the program was strong with almost 150 gymnasts recorded in just three months of operation. The club will continue to grow in strength and program variety in the coming years.

PROGRAM GROWTH AREAS

Parkour/Free G

There was sustained growth in the delivery of parkourstyle programs such as Free G. This is on a new program developed by Gymnastics Australia and now offers state and national events for young people to test their skills.

COACH DEVELOPMENT AND PERFORMANCE TOUR

PCYC was invited by the Danish Gymnastics Association to take part in its national gymnastics event, as a guest international team. The PCYC team was formed by gymnasts from five clubs, Auburn, Taree, Umina Beach, Cowra and Dubbo, all of whom were also coaches within their clubs.

The team did an excellent job representing their local communities and PCYC, and we have been invited back to the event again in 2021.

The team also undertook a range of professional development workshops and courses, which enhanced their coaching abilities and experience. Workshops included trampolining, power tumbling, parkour, rhythmical dance, acro-yoga, and spotting courses.

All team members returned to their clubs with a wealth of knowledge to share with the other coaches in the gym, and enhance their club's gymnastics programs.

STUDY SCHOLARSHIPS

In 2017, a number of PCYC gymnasts were given the opportunity to study and train in Denmark at our partner school, Ollerup Physical Education Academy.

Ivan Jarvis, who began studying and training in August 2016, completed his second semester in the first half of the year, and returned to his home club of Taree. Ivan trained with the top-tier power tumbling program, competed in a number of European competitions and is now back in training for Australian titles in 2018.

Two members of the PCYC gymnastics team were selected to study at the school at the conclusion of the team's tour in July. Emily Jego Rolfe (Taree) and Calvin Perry (Dubbo) completed their first semester in the second half of the year.

This partnership is a great opportunity for PCYC gymnasts to gain selection and study abroad for up to 12 months, on a scholarship provided by the school. PCYC's co-operation with the school is strong and this project will continue into the future.

COACH EXCHANGE PROGRAM

As part of the coach exchange program with Ollerup Physical Education Academy, PCYC hosted an experienced gymnastics coach for five months. Ms Anna-line Birkelund Stamp was a 2016 graduate from the Danish school, who then applied to undertake a volunteer work placement with PCYC to teach gymnastics and dance.

Anna-line was based at PCYC Taree, team coaching with a number of junior coaches. She also completed a one-month placement at PCYC Bourke to help the club get gymnastics programs up and running. This was a great experience for both her and the children of Bourke and surrounding communities.





Nearly 80 young people took part in PCYC's Blue Star citizenship and leadership programs in 2017.

Two new citizenship groups attended camps and completed voluntary work in their PCYC clubs and 26 young people from the 2016 intake returned to undertake their leadership course.

Two of those new leaders, Francis Elliott-Rudder (PCYC Wagga Wagga) and Kaitlin Nueling-Lawlor (PCYC Tamworth) were chosen as the 2017 youth representatives because of their dedication and commitment to their local PCYCs, as well as their growth and development through the citizenship and leadership programs.

The highlight for both Francis and Kaitlin this year was representing PCYC NSW at the One Young World summit in Bogota, Columbia.

Blue Star provided many opportunities outside its programs for our young people in 2017.

After the July Blue Star camp, a mix of citizenship and leadership participants helped as volunteers at Nations of Origin, as well as volunteering their time at the launch of the new Hornsby/Ku-ring-gai club, the *Sunrise* breakfast television event at PCYC Auburn and golf fundraising events.

Blue Star leadership participants were required to deliver an activity and/or project within their local club, completing a minimum of 30 hours' volunteer work over the duration of the program. This year we invited the CEO of Police Bank, Mr Tony Taylor, to the Blue Star presentation and graduation ceremonies.

In recognition of the achievements of the young people, Mr Taylor pledged Police Bank support for food and resources to help PCYC Lismore after serious floods in the township, funds to help a PCYC Illawarra youth project, made the offer of internships for two Blue Star graduates and committed funds to be distributed to worthwhile Blue Star clubs projects at the CEO's discretion.

Mr Taylor said he was particularly impressed by "one young bloke who delivered Friday nights off the streets in Albury with up to 40 troublesome kids being entertained and developed over the period of his project."

"These young people are amazing," he said.

At each camp participants were involved in a range of interactive leadership, communication and motivational workshops, as well as a range of team building and individual recreational activities such as canoeing and high ropes courses.

On completion of each citizenship program, participants earned their first aid certificate and completed two modules of the certificate I in active volunteering. Graduates from the Blue Star citizenship program will be invited back to complete the Blue Star leadership program in 2018.

We have had 13 young people successfully complete their Duke of Edinburgh bronze level award, with another 20 working their way to completion.

At each camp, the supervisors include police officers, club managers, PCYC staff and previous Blue Star participants returning as volunteer mentors.

In 2018 we will be piloting a Blue Star club-based program at PCYC Lake Illawarra, in conjunction with Warilla High School. Blue Star Club Fridays will run each Friday from the PCYC. Up to 20 participants will be involved in the program, which is a combination of the current citizenship and leadership courses.



YOUTH REPRESENTATIVES' REPORT

Since 2011, a year after its first gathering, PCYC NSW has sent two outstanding young people to the One Young World (OYW) international youth summit, the pre-eminent global forum for young leaders aged 18 to 30.

OYW is a global non-profit that brings together young leaders from more than 190 countries, and from every sphere of the private, public and third sector to debate, devise and collaborate on innovative solutions to the world's most pressing issues.

It has the largest corporate footprint of any non-profit working in that sphere – partnering with more than 140 global organisations, educational institutions and NGOs with delegates chosen to represent their organisation at the global leadership forum.

"Counsellors" for the summit include former secretarygeneral of the United Nations Kofi Annan, Sir Richard Branson, Sir Bob Geldof, Nobel peace prize winners Archbishop Emeritus Desmond Tutu, Professor Muhammad Yunus and Tawakkol Karman, Justin Trudeau, Emma Watson and Meghan Markle.

Following the summit, all delegates become OYW ambassadors, joining a network of more than 9000 young leaders in more than 190 countries.

In October 2017, Francis Elliott-Rudder from PCYC Wagga Wagga and Kaitlin Nueling-Lawlor from PCYC Tamworth travelled to Bogota in Columbia for the ninth OYW.

From Kaitlin:

The opening ceremony was fantastic, we heard from Mayor Penalosa, Colombian President Juan Manuel Santos, Tawakkol Karman, Kofi Annan, Professor Yunus and Sir Bob Geldof.



It was during this time, that I participated in the flag ceremony and carried the Australian flag onto the stage.

Our day started with a session on poverty alleviation and economic development and then presentations which addressed corruption undermining democracy and businesses taking the lead on ethics.

The highlight of this day was the Social Media for Change session where Rossana Bee highlighted how she uses her 18 million viewers to focus on social impact and positive change, using her story of struggling with mental health and sexual abuse to emphasise the value of self-love.

During the evening, we heard sessions on the environment and the future of philanthropy. What I found interesting was the presentation from a charity founded by J.K. Rowling that works with children in homes and orphanages because they suffer from physical and emotional harm. It made you realise how lucky and privileged we are living in a developed country.

The third day of the summit was quite an emotional day, as all the presentations were on topics that were eye-opening; they made you question why you're sitting in that room and wonder what your purpose in life is. The topics included using business as a force of good, raising minority voices, leadership and government, education and disability.

One Young World was a once-in-a-lifetime opportunity, which I will never take for granted. It was truly an eye-opener as I learnt more deeply about global issues that are affecting individuals and their families. In Australia we are lucky and we should take action to change the world and help improve the conditions of individuals who are struggling.

The summit has taught me that young people are more capable than what we can see, that the task always seems impossible until it's done and that it is not about what you say, it is about what you do.

From Francis:

With 1400 delegates from 194 countries, there is such a variety of experiences so, by every conversation, you're inspired again and again in different ways and rarely meet the same people twice.



Travelling to a faraway continent has given me a sense of responsibility I haven't experienced before.

I cannot remember much outside the copious notes I took, but what stuck with me is the energy and the feeling of strength; to be a change maker. Stories were shared; of youth confronting dictators, about female genital mutilation, the horrors of surviving Kurdish and Tutsi genocide, and the power of social business and political campaigning.

It is simple to Google all the numbers of how many people have been affected by conflict and feel emotional, but when you see a young person's face, heartbroken and teary, struggling to share their experience of being one of those millions, that is when you are truly moved to action. I am inspired to do so; to make a change in this world, as should all of us who have the opportunity.

Coming away from the summit I have a tangible sense of purpose, of power and strength of character. I know now that a single person can change the world, as Kaitlin and myself heard from countless speakers who had achieved this. I am excited to start this new chapter, with a new goal to have an impact on the lives of others.

KIDZCARE

PCYC's before and after-school care and vacation care services cater for nearly 3000 children a week.

In 2017, 135,000 children were able to take advantage of PCYC's safe and affordable children's services.

There were 21 services catering for vacation care and 14 running after-school with a further expansion of before-school programs being planned.

During 2017, new after-school programs were successfully introduced in Newcastle, Gunnedah and Kempsey and services extended in Tweed Heads.

The activities offered to our families and the community included homework clubs, common interest clubs such as chess or sports, sports-based programs and excursions such as movies, zoo trips and museum and library visits.

Our families have access to high-quality services at affordable fees, many tap into the child care rebate and child care benefit and many local schools and families make PCYC KidzCare a priority contact point.

There was a steady growth in vacation care numbers during 2017, with several of our services sitting at full occupancy with waiting lists and after-school care achieving 51 per cent of booking capacity with that number growing daily.

The KidzCare mascot Billy Mac continued to be a highlight of many celebrations and event with appearances including the Tamworth music festival, Parkes Elvis festival, Broken Hill Christmas party, state conference, state training and PCYC events at Armidale, Wagga Wagga and Cowra and young events.





DRIVER EDUCATION

PCYC continues to be the largest provider of driver education programs in NSW. The driver education portfolio of the Traffic Offenders Intervention Program (TOIP), the Safer Drivers Course for Learner Drivers and the Road Realities workshop programs continues to make considerable inroads around driver safety and the promotion of safe and low-risk driving messages. In 2017 more than 15,000 people heard PCYC road safety messages.

SAFER DRIVERS COURSE FOR LEARNER DRIVERS

The most crash "at risk" time for a young driver is the progression from Ls to Ps. The first six months of driving solo is when young drivers are most vulnerable. The Safer Drivers Course for Learner Drivers is a world-first course designed to spread the word that driving low-risk is easy to achieve, life-long and does make a real difference to young driver safety.

PCYC is an approved provider across all seven delivery regions in NSW. From delivery of the first course in July 2013 PCYC has continued to be a top-two provider of this important Transport for NSW and Roads and Maritime Services initiative.

Along with our partner organisation the NSW Driver Trainers Association, PCYC's delivery of the course has grown steadily since its introduction. Some of our milestones include:

- First course run at PCYC Campbelltown July 22 2013
- 32 course locations established in 2013
- 49 course locations by the start of 2015
- 10,000th PCYC Safer Driver at PCYC Campbelltown on August 22 2015
- 15,000th PCYC Safer Driver at PCYC Sutherland on June 25 2016
- 20,000th PCYC Safer Driver at PCYC Tweed Heads on April 8 2017
- 25,000th PCYC Safer Driver at PCYC Lismore on November 12 2017
- 69 delivery locations in 2017

In 2017, PCYC ran more than 800 safer drivers courses for more than 8900 participants.

Enrolments under the disadvantaged learner initiative continue to grow. This initiative provides 1000 fully subsidised safer drivers places annually for disadvantaged learners across NSW. This course fee exemption helps to improving access for learners with limited financial means, allowing them to benefit from the road safety outcomes that safer drivers provides. The scheme was expanded in 2017 to accommodate learners who are in out-of-home care. Since July 2016 PCYC has enrolled more than 130 eligible learners under this initiative.

TOIP



TOIP continues to change lives and, as an educational and experiential-based program, TOIP continues to challenge driver preconceptions on key areas of road safety and safe driving. TOIP addresses the reality of the impact of road trauma through factual and challenging sessions. Ultimately, the purpose of TOIP is to reduce the number of traffic offences by providing participants with appropriate and relevant information on road safety and low-risk driving.

Centre for Road Safety research has shown that the most at-risk driver group is now males aged between 30 and 49. TOIP will continue to do its bit to reinforce the message of safe and low-risk driving and the dangers involved in speeding, distractions, fatigue and taking illegal drugs or drinking alcohol and driving.

The Department of Justice review of the TOIP program, in conjunction with the Centre for Road Safety and Transport for NSW, was completed in 2017. The review centred on TOIP program legislation, curriculum and operating guidelines. The review has introduced positive steps forward for the TOIP program which be implemented early in 2018.

Enrolments under the increased traffic offender penalties (ITOP) scheme continue to be a growing referral pathway into TOIP. Unrestricted licence holders who exceed their demerit points twice in five years are now required to re-sit and pass the driver knowledge test. On successful completion of the driver knowledge test, ITOP participants are then required to attend a TOIP program. On successful completion of TOIP the driver has his/her licence suspension lifted by Roads and Maritime Services and can return to driving.

Hard-hitting and real, TOIP will continue to reinforce the commitment and personal investment required by drivers in obeying the road rules and taking positive action to remain safe on our roads.

PCYC continues to be the largest approved provider of TOIP programs with 43 locations across NSW.

ROAD REALITIES

Following delivery to students at St Albert's College, University of New England in February 2017, PCYC's Road Realities program went on to feature in the Ray Martin Special Event *It Won't Happen to Me* airing on the Prime 7 network in November 2017. Students from the college, as well as PCYC's state co-ordinator of driver education programs Jenny Davidson and CEO of the Armidale Services Club Scott Sullivan were interviewed by Ray Martin with this acclaimed special further highlighting that safe and low-risk driving message does save lives.

FINAL WORD

All PCYC driver education programs continue to receive good and consistent feedback from participants as to our programs' value and effectiveness. "All drivers should be required to do this course" continues to be common feedback. Whether our participants attend the Safer Drivers Course, TOIP or Road Realities, PCYC driver education programs continue to change lives, instil safe and low-risk driving behaviours and improve driver and passenger safety, one participant at a time.





NATIONS OF ORIGIN

Nations of Origin has become one of the largest Aboriginal youth events in NSW.

A multifaceted sport, cultural, education and leadership program, it has four main components: reconciliation, education, cultural identity and sport.

Each team represents an Aboriginal nation and wears the totem of that nation. One of the key aims of the event is to increase school retention with all participants required to have 80 per cent school attendance to be eligible to participate. All participating sporting teams must consist of Aboriginal and non-Aboriginal young people with a ratio of 70:30 in the formation of the teams.

Nations of Origin 2017 was held from July 11 to 13 in Port Stephens and Lake Macquarie and consisted of rugby league, netball and football fives tournaments, in additional to a cultural evening that was held at Murrook Cultural Centre.

There were 75 sporting teams representing 18 Aboriginal nations competing across the three sports with more than 1000 young people participating in the event as players or volunteers.

Nations of Origin is about goal-setting, good behaviour, education and positive life choices. In addition to playing in the tournaments, participants are offered the opportunity to continue with PCYC to develop their skills and character through leadership, citizenship, sporting and well-being programs.





BLUE LIGHT

Blue Light NSW underwent many significant and exciting changes in 2017. The focus of 2017 for Blue Light was to modernise the approach of the running of Blue Light events without losing the original mission for Blue Light NSW:

- to provide young people with entertainment in an environment free from drugs, alcohol, intimidation and anti-social behavior, in partnership with the NSW Police Force and the wider community; and
- to enhance relationships between young people and the NSW Police Force.

Each PCYC club across NSW is again a venue for Blue Light NSW. The focus for many of these clubs is to bring into their area a Blue Light event that meets a current gap in entertainment for young people within their communities.

For some locations this has involved hosting Blue Light music events, for others it has been as simple as bringing to town equipment to run one-off competitions such as Bubble Soccer. Another successful Blue Light Goes West was held in March and April with police officers attending six remote locations across NSW.

Events were held in Nyngan, Brewarrina, Lightning Ridge, Coonamble, Gilgandra and Coonabarabran with some locations attracting participation from almost all the young people residing in the town.

Due to past success of Blue Light Goes West, four previous locations visited by the initiative set up permanent satellite events and Cobar, Lightning Ridge, Brewarrina and Enngonia will now have Blue Light events held once per term supported by their closest PCYC club and local volunteers and police.





ALIGNED CULTURE

We build a high-performing, passionate and enthusiastic team of employees and volunteers committed to effective leadership, inclusion, belonging and role modelling.

Our programs and activities reduce youth crime and engage youth in the community, engage with youth on their own terms and we deliver programs to achieve our mission in an ethical and environmentally and commercially sustainable way.

People and culture training

In 2017, rollouts and improvements included manager induction, child protection, appropriate behaviour in the workplace and a regional manager mentoring program, as well as mandatory online training for volunteers.

PCYC NSW also had its approval as a registered training organisation renewed for seven years and expanded the scope of its courses to include certificate II in active volunteering, the construction industry white card and certificates I and II in retail operations.

Twenty-three modules have also been developed for the new Fit 4 Life and Fit 4 Work programs.

Youth and programs

Supported by the police Youth Command, Project Booyah began and expanded during 2017.

In the first three terms of 2017, the program, which trains case-managed young people towards employment, resulted in 46 per cent of participants going into work placement, work experience opportunities for 69 per cent and 67 per cent completed a certificate I in retail.

The Blue Star program put 43 young people through its citizenship courses and 24 through leadership (see separate report) and a Blue Star Plus pilot program was introduced in Muswellbrook where six young offenders began and completed their certificate I in active volunteering.

Two other significant programs were introduced or revamped:

The CREST program is a project to engage multicultural youth in PCYC-run activities and programs. It is conducted out of the clubs at Parramatta, Belmore and Liverpool.

"Reboot" is a camp program run in conjunction with the Australian Army to develop and build on positive attitudes and behaviours of young people currently participating in police case management programs, including young offenders, young people who are at high risk of offending and those who reside in highly disadvantaged areas in NSW. Successful indigenous programs included Nations of Origin with more than 1000 participants and supporters across 47 rugby league teams, 17 for the soccer competition and 11 for netball (see separate report) and SAY Patrol, which is a community-based service that operates a safe transport and outreach service for aboriginal young people who are on the streets late at night.

SAY Patrol is run at Bourke, Taree, Newcastle and Kempsey and an average of 230 youth attend per week. Bourke has the highest attendance with an average of 140 young people each week.

Youth-oriented initiatives also included yearly PCYC sponsorship of two outstanding ambassadors to the international One Young World summit (see separate report) and the employment of a youth worker as part of a well-being program in the Shoalhaven region in partnership with Medicare.

Equal opportunity and Aboriginal representation

PCYC aims to be an inclusive and diverse employer and organisation and the following statistics demonstrate our progress towards equal opportunity and our commitment to indigenous membership and reconciliation.

Diversity	Male	Female
Executive	4	3
Senior Leadership	7	7
Club Managers	45	17
Club Staff	209	501
State Office Admin roles	11	21
Total Employees (FT/PT & Casual)	276	549

PCYC Staff Identify as Aboriginal/Torres Strait Islanders				
Aboriginal/Torres Strait Islanders	65			
Total Employees (FT/PT & Casual)	825			





VOLUNTEERS

2016 VOLUNTEER OF THE YEAR AWARD

Hudaver (David) Akbas (PCYC Wollongong)

David was introduced to PCYC Wollongong as the father of a young man referred for case management.

With his son engaging quite well with the YCMs, David found himself attending PCYC Wollongong regularly and decided, as a way of saying "thank you" to the PCYC for supporting his son, he would volunteer to help out in whatever capacity he could.

Over time David has become an integral member of the club's volunteer crew and a loved and highly valued member of the Wollongong "PCYC family".

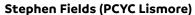


LIFE GOVERNORS

Andrew Wallace (PCYC Newcastle)

Andrew Wallace has been an active volunteer of PCYC Newcastle for 15 years. He has been heavily involved in club's brass band and is a driving reason for its continued success in competitions.

Andrew is also a valued member of the Newcastle committee, demonstrating active engagement in numerous fundraising activities such as Bunnings barbecues, Nations of Origin, the show carpark and Time4Kids.



Steve has been a member of PCYC Lismore for more than 20 years, working tirelessly at all fundraising events, helping to maintain the building and grounds and assisting in police programs when requested.

Steve has been active in encouraging new members to join the club, and has proven himself to be a great ambassador for the club in the community.

David Wallace (PCYC Lismore)

David Wallace has been a boxing coach at PCYC Lismore since March 1998. He has tirelessly devoted his time to coaching young people in the art of boxing for 16 years.

David turns up twice a week, every week, without fail and is also present at every fundraising event.







LIFE INSTRUCTOR

Master Chung (PCYC Bankstown)

Master Chung, Viet Qui Do instructor, has been with PCYC Bankstown for more than 30 years and has been volunteering his time tirelessly teaching kids martial arts.

He is more than just an instructor; he is a mentor and role model for youth and supports the club in a variety of charity events and can always be depended on when PCYC calls.



PEOPLE & ACHIEVEMENTS

POLICE OFFICER OF THE YEAR **School Liaison Police**

Senior Constable Craig Skene (Orana, Darling River and Lachlan local area commands)

Senior Constable Skene has worked tirelessly and been instrumental in building relationships within the Department of Education and school community. During the extended absence of another officer, Craig covered an area equal to a quarter of the state, servicing Castlereagh, Darling River, Lachlan, Mudgee and Orana LACs. In 2016 Craig conducted 205 school presentations to 10,500 students.



POLICE OFFICER OF THE YEAR Youth Case Manager

Senior Constable Adam Fathers (PCYC Kempsey)

Senior Constable Fathers works full-time at the PCYC in his role and attends five afternoons a week in a voluntary capacity as the boxing coach. He has organised tournaments and is a role model and mentor.

He has consistently maintained in excess of his young offender case load, working with the hardest young people. He easily builds rapport and is able to relate with them at their level. During his Healthy Minds 2016 program he engaged with young people with high needs, giving participants a sense of belonging, structure and a desire to succeed through fitness and discipline. He contributes to activities, events and fundraising ventures undertaken at his PCYC.



PROGRAM EXCELLENCE

Senior Constable Bernadette Andrikis (PCYC Sutherland, for her UPSIDE program)

The UPSIDE program was born from a need to address an increase in stealing and trespass offences at Westfield Miranda by young female offenders, from various schools who regularly truanted and committed transport offences.

There were weekly crime prevention sessions covering alcohol, social media, stealing and trespassing and the Young Offenders Act as well as mental health and employment sessions.

Physical activities included circuits, boxing and yoga, weekly nutrition sessions involved the girls cooking lunch with focused nutrition messages and participants also completed a TAFE-accredited barista certificate.

The UPSIDE program resulted in an 80 per cent decrease in all offences, improved school attendance and positive relationships develop between the young people and Westfield security staff.



YOUNG ACHIEVER OF THE YEAR

Marissa Weribone (PCYC Kempsey)

Marissa had been mentored under police case management since 2014. She had not been to school since year 8, lived out of home with very little support and had numerous dealings with the police.

A lot of work was put into ensuring the right school was chosen and assessments conducted to put systems in place to enable Marissa to succeed in obtaining her year 12 certificate.

She gained her HSC in 2016 (the first person in her family to achieve one), visited Hong Kong and Nepal with her school and was an active member of the team which rallied to raise money to provide resources for the countries visited.

She participated in police programs, Blue Star and volunteered with SAY Patrol and KidzCare and also received the Association of Children's Welfare Agency children's or young person's award for an individual who has made a difference to the lives of children and young people who are living in circumstances that create vulnerability.

In 2017 Marissa began a bridging course to gain entry to Charles Sturt University through North Coast Area TAFE to begin a policing degree.

"Marissa has a real passion to help other young people overcome adversity and strive to achieve their goals. I am so proud of Marissa's achievement and how far she has come from the recidivist troubled youth who was referred to me to the young ambitious lady she is today," Marissa's police case manager.



LIFE MEMBER

Senior Constable Helen Baker (PCYC Orange)

A member of Youth Command since 1999, Helen has performed the role of the branch controller, youth programmer and youth case manager and was recognised for her longevity, commitment and service to youth.



YOUNG PERSON OF THE YEAR

Francis Elliott-Rudder (PCYC Wagga Wagga)

Francis completed the Blue Star citizenship course in 2015 and leadership in 2016 and was nominated by his peers to become the male youth representative for PCYC in 2017.

For his leadership project, Francis decided to reintroduce archery back into his club at Wagga Wagga and, through his energy and commitment, archery has become a sustainable club activity attracting a high level of youth engagement.

He was one of two young people who represented PCYC at the One Young World summit in Bogota, Columbia in 2017.



EMPLOYEE OF THE YEAR

Sharon Irwin (PCYC Lismore)

Sharon stepped up as acting PCYC Lismore club manager for three months and also provided help to PCYC Coffs Harbour, travelling three hours a day to provide aid to the club, as well as completing her tasks as a senior activity officer.

Sharon is an integral and multifaceted employee, assuming many roles in PCYC Lismore, including KidzCare, TOIP and Safer Drivers co-ordinator and assistant manager.

During 2016, Sharon expanded the Safer Drivers Course and created satellite courses in the neighbouring towns of Casino and Grafton.



CLUB ACHIEVEMENT OF THE YEAR

PCYC Shoalhaven

PCYC Shoalhaven achieved many milestones and implemented new programs and initiatives specific to youth, community and overall engagement.

The club brokered a partnership with the local radio station to do fortnightly broadcasts related to club activities, and fundraisers including a charity fight night which raised more than \$25,000.

During 2016 the club ran community forums and youth consultation sessions to seek feedback as to how best serve the local community and, as a result, introduced youth life skills programs, Mini Movers for children and parents to increase socialisation and gross motor skill development and senior fitness classes and had to expand its operating hours to meet community demand.



CLUB OF THE YEAR

PCYC Mt Druitt

PCYC Mt Druitt had a financial turnaround from the brink of non-existence in 2014 to a surplus in 2016.

Building maintenance and improvements were carried out under a Work for the Dole scheme and other developments included a front garden renovation, painting of internal walls, fixtures and fittings, an upgrade of the gymnasium and weights room, boxing ring refurbishment and the launch of a new youth committee.

The club also expanded its services to and across the local community with grocery giveaways, cultural community events, drug and alcohol support and a weekly blood and sugar level tests service.

PCYC Mt Druitt is now home to the PCYC Nations of Origin Darug East and Darug West rugby league teams and girls were the 2016 champions.



FACILITIES AND INFRASTRUCTURE

We provide safe, secure and fit-for-purpose facilities and evolve our portfolio to meet the changing needs of the youth of NSW.

In 2017, the properties department worked towards developing a property and asset management strategy that identified facility upgrades and worked towards a strategic plan goal to have at least one "super club" per zone and at least two additional clubs established.

MAJOR PROJECTS

Delivery

- PCYC Northern Beaches: new club opened August
- PCYC Parramatta: new club premises opened in September
- PCYC Hornsby: new club opened in November
- PCYC Penrith: major refurbishment completed November
- State office: refurbishment completed November

Development approvals:

- PCYC Maitland: major refurbishment worth \$1 million to the facade, reception area, larger gymnastics space and multisports space;
- PCYC Umina Beach: major refurbishment worth \$1 million, including boxing academy centre upgrade, and improvements to reception, amenities and the multipurpose space; and
- PCYC Campbelltown: new boxing space and front entry upgrade worth \$750,000.

A strategy has been put in place to further establish PCYC NSW as Australia's pre-eminent youth organisation by developments which will increase the number of sports courts throughout its club network from about 60 to more than 100.

Club replacements

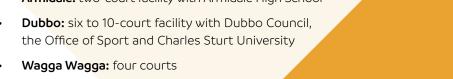
- Parramatta: three-court facility
- Concord: two to three courts
- South Sydney/Redfern: two to three courts
- Armidale: two-court facility with Armidale High School

New clubs

- Grafton: expansion and management of existing three-court stadium
- Port Macquarie: two-court facility with Port Macquarie Hastings High School
- Ballina: management of joint-use, four-court facility
- safety, compliance and the comfort of members is of prime importance in all clubs, and the properties team was responsible for several reviews and initiatives, including:
- new gym and fitness work, health and safety procedures;
- new emergency evacuation signage and procedures;
- emergency evacuation drills; and
- an organisational consultation of an updated work, health and safety management system.

PCYC spent just over \$1 million on improvement works to clubs in 2017 and 29 clubs received a further \$876,000 in improvement grants from the state government's community building partnership and public reserves management fund programs and the NSW Department of Sport and Recreation.

The types of projects were many and varied: fire and life safety, functional changes, urgent workplace health and safety works, sporting and non-sporting equipment replacements, painting, electrical, plumbing and lighting improvements.





COMMUNITY BRANDING AND MEMBER ENGAGEMENT

We build a positive and wide-ranging perception about our activities, brand and programs, delivering empowering experiences for young people and building a safer community.

PCYC NSW's marketing and communications team supported the organisation throughout its milestone 80th year, at the same time continuing its work to promote PCYC to the wider community and its staff, members, police and volunteers.

EVENTS

The 80th celebration of PCYC's founding brought many special events during 2017.

Sunrise

On March 18, PCYC joined forces with Channel 7 *Sunrise* and weatherman Sam "Mac" McMillan to produce 14 minutes of prime airtime devoted to promoting PCYC activities.

Sunrise dedicated seven of its weather crosses to showcase the PCYC Auburn club and our broader activities, including boxing, dancing, gymnastics, football (Nations of Origin in particular), the Blue Star program and martial arts.

An oversized novelty 4000th PCYC Auburn membership card was given to Sam "Mac" during the closing cross.

State conference

More than 300 police and PCYC staff from clubs all across NSW gathered at the Novotel in Sydney Olympic Park for the annual PCYC state conference on June 2.

On the day, many guest speakers presented on current issues, partnerships and future goals, including PCYC NSW CEO Dominic Teakle who rolled out the five-year strategic plan focusing on "Empowering Young People".

The state conference concluded with the more formal awards night at the Waterview located in Bicentennial Park.

Guests were wowed upon entry by vintage police cars, motorbikes and police horses. VIP guests in attendance included NSW Police Commissioner Mick Fuller, APM and NSW Minister for Multiculturalism Ray Williams. Winners were congratulated with a trophy, framed certificate and a huge applause by supporters. The night ended with entertainment by the NSW Police Band.



Northern Beaches and Hornsby/ Ku-ring-gai openings

The Governor of NSW and patron of PCYC NSW, His Excellency General The Honourable David Hurley AC DSC (Ret'd) officially opened PCYC Northern Beaches at Dee Why on Friday, August 11.

The new club proved to be a huge success upon opening its doors with nearly 2000 members and many local people offering their services as volunteers. By the end of 2017, membership had grown to 4000.

Governor Hurley also officially opened the new PCYC Hornsby/Ku-ring-gai club on November 8.

The \$15 million facility replaced the former 50-year-old club building in George Street Hornsby.

This was the first new purpose-built PCYC in 40 years.

Key speakers at the launch also included Police Commissioner Mick Fuller APM, NSW Police Minister Troy Grant and Hornsby mayor Philip Ruddock.

Funding for the new club came from PCYC (\$12.5 million from sale proceeds of the George Street site), Hornsby Shire Council (\$2.85 million contribution towards building plus full outside landscaping) and Rotary (\$35,000 for youth hub fit out).

PCYC Fairfield/Cabramatta Moon Festival

PCYC Fairfield/Cabramatta celebrated 50 years of service to the local community by having a large presence at the Cabramatta Moon Festival.

Staff, volunteers and police demonstrated activities and programs, including badminton, basketball, dancing, Zumba, art and boxing. There was also a "selfie stand" and a mock jail cell where "detainees" helped raise bail money to go towards PCYC Fairfield/Cabramatta's Time4Kids campaign for police programs.

The final major event for the year

More than \$100,000 was raised at the PCYC "Make a Difference" gala dinner held at Macquarie Bank on November 10.

Attended by 150 people there were amazing performances from the PCYC Taree Gymaroos and PCYC Blacktown's choir and hip-hop group.

Major sponsors were Macquarie Group, Geoff King Motors, Police Bank and Hope Estate and guests of honour included the Governor, the Police Minister and Assistant Commissioner Joe Cassar, APM.

Guest speaker, 17-year-old lesha Gundy Clark, who is a gymnast with PCYC Taree, told her amazing story of how PCYC had helped her to achieve more than she could ever have dreamt and received a standing ovation for her courage, determination and inspiration.



SOCIAL MEDIA

In February 2017, PCYC NSW Facebook pages had a total of 100,976 "likes". By December 2017, this had risen to 123,991 people who were engaged with PCYC's major social media platform, giving the organisation one of the most significant reaches of any comparable organisation in Australia.

Four videos were developed in 2017 to showcase the activities and events run each year. This consisted of Nations of Origin, gymnastics, boxing and an 80th showcase video.

The videos were a success and the following data was collected.

Nations of Origin. Reach: 44,200 and 10,385 views.

Gymnastics. Reach: 6756 and 1719 views.

Boxing: Reach: 30,349 and 10,268 views.

80th showcase: Reach: 169,616 and 49,595 views.

WEBSITE IMPROVEMENTS

In late 2017, major improvements to website and electronic marketing were introduced or development began.

A new online site was launched in October to improve merchandise and uniform ordering internally, saving costs and streamlining the order delivery process.

The new Blue Star website went live in December 2017, featuring online enrolment and course completion functionality, significantly improving efficiency and program promotion.

New website projects began, with Nations of Origin, Blue Light, Donations and a new booking system for Safer Drivers and TOIP, scheduled to be completed by mid-2018 and a test phase began for the launch of email marketing in 2018 to boost communication to our members.

PCYC AND THE WIDER COMMUNITY

The marketing and communications team was responsible for the production of our quarterly Youth News newsletter and each edition was distributed to more than 40,000 donors, members and community supporters.

Media monitoring confirmed at least one media mention per day for PCYC throughout the year in NSW newspapers and television and radio news broadcasts or programs.

A close relationship, particularly with regional and rural media organisations, has ensured that PCYC's programs, social comments and initiatives are widely known throughout the community and provide a valuable social service to young people and their families.

Contact with PCYC via the corporate website continues to play an important part in pubic communications with nearly 900 inquiries for assistance, information and details on club activities received in 2017, including more than 250 offers from members of the public who were interested in becoming a PCYC volunteer and more than 250 inquiries from donors.



ENDURING CHARITABLE ENGAGEMENT

DEFIBRILLATOR INSTALLATION PROJECT

PCYC NSW initially partnered with the Michael Hughes Foundation in 2016 to have defibrillators deployed across all 63 PCYC NSW facilities and to have staff trained in both CPR and the use of the defibrillator.

Twenty-seven clubs received their defibrillators in 2016, and to fund phase two of the implementation plan, a cocktail party was held at Old Government House, Parramatta Park on April 20 in the presence of the Governor of NSW and patron of PCYC NSW, His Excellency General The Honourable David Hurley AC DSC (Ret'd) and Mrs Linda Hurley.

Just over \$68,000 was raised, which almost covered the full cost of the implementation of the remaining clubs and 33 additional machines were mounted in clubs in May 2017.

Donations were received from Police Bank, the Rotary Clubs of Holroyd, Ingleburn and City of Sydney, Macquarie Foundation, Blue Moose Productions, Goodman Limited and Zoll, with gold event sponsorship from CBRE, PAYCE Developments, AUS Relief, Hello World Top Ryde and Zoll, silver event sponsorship from Health Corp and bronze event sponsorship from Port Bar.

PCYC RAW CHALLENGE

This was the second year for the PCYC Raw Challenge with almost double the number of participants – 300 registered representing 29 PCYC clubs on March 18.

The week leading up included numerous storms and torrential rain which provided wonderful mud experiences for everyone who participated, particularly the PCYC Auburn team which came first in the short course challenge.

TIME4KIDS

The majority of our clubs nominated to conduct a Time 4 Kids for 2017 across the concepts of "sport time", "jail time" and "dinner time" from March to December.

More than 35 events were held around the state raising valuable funds and raising the profile of PCYC in the community.

Jail time events – successful events were held by PCYC City of Sydney, Penrith, Bulli, Lake Illawarra, Wollongong, Liverpool and Belmore.

Sport time – A number of PCYCs conducted a colour run with the second Back o' Bourke Mud run in April. Other events included Blacktown's celebrity boxing tournament, golf days and fun runs.

Dinner time – PCYC Newcastle held a fantastic "Under the Big Top" night in partnership with Underground Epicureans. Guests dined on delicious food prepared by Sprout Dining and were treated to amazing performances from The Hot Potato Band and aerial performers from Circus Avalon.

PCYC CHARITY GOLF DAY

The 2017 PCYC charity golf day was held on September 7 at Bonnie Doon Golf Club.

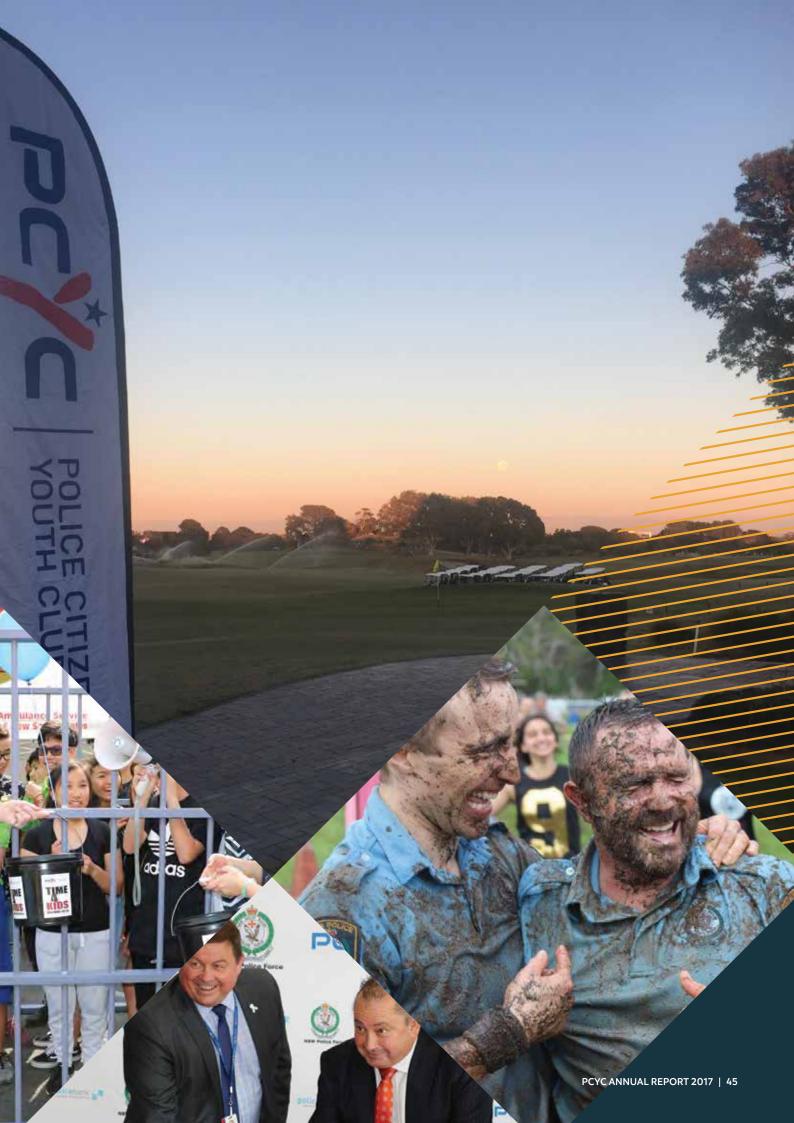
Schweppes was again very generous as the platinum sponsors for the event, covering the cost of all 98 participants' green fees. In addition, there were five gold sponsors (Billbergia, CBRE, Carfax Commercial Constrictions, Police Bank and Toshiba) and eight silver hole sponsors (BigAIR, Fleetcare, Fugen, Lidoran, Police Association NSW, Sports Apparel Australia, Quality Vend and West Tigers). We had six trophy sponsors, in-kind support from Darren Clarke and a great selection of prizes and auction items donated.

The presentation lunch was a hit with Rod Marsh (former Australian cricketer) sharing highlights of his career and a live auction conducted by Bryan Palmer. Fundraising activities on the day raised just over \$6000.

The event was specifically raising money for PCYC's Blue Star leadership and citizenship programs. Net revenues totalled \$36,290 which was 8.56 per cent above net revenue generated in 2016. As a fundraising event, the return on fundraising revenue was 73.45 per cent.

LANDMARK PARTNERSHIP FOR PCYC WITH ANNOUNCEMENT OF POLICE BANK MAJOR SPONSORSHIP

A significant partnership was announced between Police Citizens Youth Clubs NSW and Police Bank in October. In our 80th year, the announcement of practical and financial support cemented the relationship between the two major community/police organisations.



PCYC MAD (MAKE A DIFFERENCE) **BALL**

PCYC held a gala dinner event in November, which was a huge success and by all accounts thoroughly enjoyed by the 150 guests in attendance.

The guests enjoyed an evening of entertainment and stories outlining the positive impact PCYC NSW clubs have on young lives. PCYC was proud to showcase unique performances from talented youth involved in our clubs.

The internationally travelled "Gymaroos" gymnastics squad mesmerised the crowd with their talent and grace A highlight was an inspiring address by a young woman who shared her heartfelt story following her mother's death and subsequent foster care. She inspired everyone with her determination and appreciation for all PCYC had done to support her love of gymnastics and shape her values. She was given a standing ovation for the courage and resilience she showed.

PCYC was extremely appreciative of the sponsorship and support provided by our foundation sponsor Macquarie Group and diamond sponsorship from Geoff King Motors, Police Bank and Hope Estate. The event raised a PCYC record of just over \$100,000. PCYC will direct funds towards our pivotal programs that help young people to reach their potential.



DONATIONS

We are grateful to the thousands of generous Australians who gift donations to PCYC on a one off basis, from time to time and others who donate regularly. These donations are incredibly important for PCYC, assisting us to fund PCYC strategic priorities, asset replacement and police programs across our clubs and localised programs and activities.

PCYC work place giving program

PCYC has been running a workplace donation program for more than 30 years. Our community awareness unit (CAU) visits workplaces around the state presenting the work of PCYC to encourage employees to join our workplace donation program. The CAU had a brilliant year with a record number of sign-ups and record amount of income generated.

Across NSW, there are thousands of generous people contributing regular donations to the PCYC workplace donation program. The largest groups of donors are employed by

- NSW Education and Training
- NSW Police Force
- Woolworths
- Australia Post
- · Catholic education
- Startrack Express
- Sydney Water

These small donations all add up and really make a difference to what we can provide to young people across the state.

Peer to peer fundraising

Many clubs set up fundraising pages for their events which enabled people to join a club and help to raise money. These supporters engaged their networks, sharing the great work of PCYC and managed to raise more than \$75,000 in donations.

To all our donors who have generously contributed to PCYC initiatives, we say a sincere and humble thank you!

PCYC art union

PCYC NSW runs six art unions per year with prizes of more than \$170,000. This is a significant fundraising income stream which is used to support PCYC programs and activities across the state. For more information, buy tickets or join the VIP "regular supporter club" please visit www.pcyclottery.org.au

Twice a year our clubs sell art union tickets with all the money raised staying at the respective club. PCYC Tamworth sold the winning ticket in art union 59 and one of their supporters won a Toyota Prado.

PARTNERS

PCYC would like to thank its donors and supporters, including:











State Government

- Ministry for Police and Emergency Services
- Justice
- Premier and Cabinet
- · Family and Community Services
- · Primary Industries
- NSW Government Attorney Generals
- NSW Government Office of Sport
- NSW Government Aboriginal Affairs
- NSW Government Multicultural NSW
- NSW Government Transport
- NSW Ombudsman

Federal Government

- · Regional Development, Infrastructure and Cities
- · Industry Innovation and Science
- Department of Social Services
- Prime Minister and Cabinet (Indigenous Advancement Strategy)
- Attorney Generals
- Department of Defence

NSW local councils

NSW Police Districts

GOLF DAY Sponsors

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CBRE

Carfax Commercial Constructions

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Billbergia

Fugan Constructions

Lidorra Group

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West Tigers

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CBRE

PAYCE

ZOLL

Helloworld - Top Ryde

Health Corp

2018 MAD ball - Gala dinner

Macquarie Group

Police Bank

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TEG

ANZ Foundation











Ashton Coal

Australian Beverage Corp

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Canterbury Bulldogs

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Country Rugby League

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Magpies Waitara

Mantana Foundation

Mazda Foundation

Minuteman Press

Mirvac

Mounties Group

Netball NSW

Newcastle Permanent Charitable Foundation

NIB Foundation

Northern NSW Football

NSW ClubGRANTS

NSW Football

NSW Police Legacy

NSW Rugby League

Nutrition Plus

Property Industry Foundation

Rotary

Sidney Myer Foundation

St George Foundation

St Vincent de Paul Society

Stylecraft

Sunshine Investments

Transurban

Upper Hunter Motoring Association

Veolia Mulwaree

Vincent Fairfax Family Foundation

Westconnex

Whitehaven Coal

WIN Network

Yellow Brick Road

CAU Donations

Australia Post

Catholic Education

Centennial Coal

NSW Police Force

NSW Teachers

StarTrack Express

Sydney Water

Woolworths

